

# Curriculum Vitae

Matija Terzić

# Resume

IT professional	Matija Terzić
Current position	Freelance System Engineer
IT expertise	VMWare, Hyper-V, O365, Win Server, Infrastructure, Networking
IT affinities	O365, Virtualization, Azure, Win Server
Years working experience	20+ yrs
Personalia	Krubeke, Married, 21/04/1981
Achievements highlights	<ul style="list-style-type: none"><li>- Migration of AD domain to new servers with hybrid connection to O365</li><li>- Designing and implementation of new virtual environment &amp; migration of existing servers</li><li>- Implementing new RDS environment with MS Server 2016</li><li>- Migration of on-premise exchange mailboxes to O365</li><li>- Migration of Gmail Gsuite mailboxes to O365</li></ul>
Ambition / Goals	<ul style="list-style-type: none"><li>- Get more Certifications (Azure, Windows)</li><li>- Level-up to IT Architect. Had a couple of experiences on previous projects. I like the fact that I am designing from scratch and present a solid solution to the client. The satisfaction that I am getting from this is great.</li></ul>



# Overview skills



# IT Experience

Domain	Experience level
End user support	8+ yrs
VMWare	8 yrs
Hyper-V	5 yrs
Windows Server	7+ yrs
Active Directory	7+ yrs
Network routing and switching	5+ yrs
Firewall (Juniper and Watchguard)	5+ yrs
O365	7 yrs
Microsoft Exchange	5 yrs
General IT	20 yrs

## Highlights IT knowledge

Operating Systems	Windows 10 and older, Linux, MacOS X
Server	Windows Server 2003 - 2019
Storage	NAS, NetApp SAN, HP P4500 SAN. Mostly management. Small setups in SMB.
Network	TCP/IP, FTP, DHCP, DNS, WINS, Routing, Patching, PPTP VPN, ...
Hardware	Workstations, Notebooks, Servers, HP Proliant DL series, routers, switches, Dell Servers
Tools	Remote Desktop, Teamviewer, Omnitracker, Remote Assistance, ITIL
Software Knowledge	Microsoft Office, Microsoft System Center (SCOM, SCCM), VMWare, Hyper-V, ...
Database, scripting,...	Powershell
Virtualization	<p>Hyper-V &amp; VMware: Set-up, Networking, Storage, Fail over, ... Strong knowledge of the two systems.</p> <p>Citrix: I have basic knowledge of XenApp. In my career i did not have the chance to see this often.</p>

## M365 experience

- User management:  
Very good knowledge.
- Onedrive, Outlook, ...:  
Very good knowledge
- Sharepoint: Not much experience.
- Teams: Good knowledge of both the user part and the background part. This means the configuration in the control panel of M365. As well as assigning external numbers, groups, etc.
- Exchange Online:  
Very good knowledge. I have already done a dozen migrations from on-premise exchange to M365. Also extensive knowledge of different configurations. I also have extensive experience and knowledge with shared mailboxes, groups, etc. Also knowledge of hybrid connections with on-premise
- Azure:  
I mainly have experience with Azure AD and linking on-premise AD to Azure AD. I already have experience with Azure compute, although this is still quite limited. This concerns setting up virtual servers / services, virtual networking and VPN.

## Training, certification, education

Professional Training	-
Professional certifications	- Cisco Meraki CMNA
Education	- 1999-2000: Syntra network technician

## Career overview (further details available below)

Company - project	Job role	Period
Eyet.solutions (own company)	Freelance Consultant / Owner	05/2019 – Current
Cheops	System Engineer Consultant	03/2018 – 03/2019
Uptime Group (Smart-Time)	Lead System Engineer	11/2016 – 02/2018
DCI IT Resources	System Engineer	08/2015 – 09/2016
Brainstorm BVBA	PC Technician	10/2014 – 07/2015
Aurelium	Support Engineer	08/2014 – 10/2014
Chocolatier Duc d'O	System Administrator	10/2012 – 03/2013
AZ Sint-Blasius	System Administrator	04/2011 – 05/2012
Short term contracts non IT	Interim contracts	02/2008 – 04/2011
Computer Checkpoint	PC Technician	08/2007 – 01/2008
SDP	PC Technician	01/2006 – 01/2007

## Languages

Dutch	Mother tongue
English	Full professional proficiency
French	/
Other	/

## Competencies

Customer focus	Solution oriented
Communication & attitude	Flexible and mature
Environments	Small / Large environments
Learning & adaption	Eager to learn new technologies
Team	Team player

# Working Experience

Period	03/2021 – 06/2021
Company	<b>In The Pocket (Freelance Consultant)</b>
Job Role	System Engineer
Main projects	<ul style="list-style-type: none"><li>- Daily management of Win / ESXi / Hyper-V servers</li><li>- Follow-up tickets</li><li>- Support users</li><li>- Design new virtualization infra</li><li>- Design new backup solution</li><li>- General networking</li></ul>
Tasks & responsibilities	<ul style="list-style-type: none"><li>- Designing new backup solutions. Currently different solutions and needs to be 1 solid solution</li><li>- Design new ESXi virtualization infra and migrate Hyper-V vm's to ESXi</li><li>- Fase-out Hyper-V solution</li><li>- Autodeploy of OS X apps and OS updates (Jamf)</li><li>- Migrate old Win2008 servers to 2016</li><li>- Daily tickets</li></ul>
Tech & Tools	<ul style="list-style-type: none"><li>- Windows Server / MacOS</li><li>- VMWare ESXi</li><li>- Hyper-V</li><li>- Jira / Confluence</li><li>- Gitlab</li><li>- Google Cloud</li><li>- JamF</li><li>- Aruba</li></ul>

Period	09/2020 – 12/2020
Company	<b>TVH (Freelance Consultant)</b>
Job Role	System Engineer
Main projects	<ul style="list-style-type: none"> <li>- Daily management of Win / ESXi servers</li> <li>- Follow-up tickets for server / win team</li> <li>- Migration to new DC</li> </ul>
Tasks & responsibilities	<ul style="list-style-type: none"> <li>- Setup new VM Win servers</li> <li>- Setup new ESXi hosts</li> <li>- Migrate ESXi hosts to new DC</li> <li>- Manage updates for Win / VMware</li> <li>- Migrate old Win 2008 servers to new Win 2016</li> </ul>
Tech & Tools	<ul style="list-style-type: none"> <li>- Windows Server</li> <li>- VMWare ESXi</li> <li>- Zabbix</li> <li>- ServiceNow</li> </ul>

Period	05/2019 – 05/2020 & 07/2020 – 08/2020
Company	<b>Antea Group (Freelance Consultant)</b>
Job Role	System Engineer
Main projects	<ul style="list-style-type: none"> <li>- Migration from on-premise to private cloud</li> <li>- Daily management of Servers &amp; Network</li> </ul>
Tasks & responsibilities	<ul style="list-style-type: none"> <li>- Prepare for migration</li> <li>- Migrate servers / data to cloud</li> <li>- Migrate mailboxes to O365</li> <li>- Manage VMWare environment</li> <li>- Manage updates for Win / VMware</li> <li>- Setup new RDS environment</li> <li>- Manage Network</li> <li>- Backup</li> </ul>
Tech & Tools	<ul style="list-style-type: none"> <li>- Windows Server</li> <li>- VMWare ESXi</li> <li>- Hyper-V</li> <li>- Backup soft</li> <li>- Office 365</li> </ul>



Period	09/2018 – 03/2019
Company	<b>SD Worx</b>
Job Role	Windows Application Engineer
Main projects	- IT Consultancy
Tasks & responsibilities	<ul style="list-style-type: none"> <li>- Daily tickets</li> <li>- Application maintenance</li> <li>- Upgrade / install applications or migrate to new server</li> </ul>
Tech & Tools	- Windows Server

Period	07/2018 – 08/2018
Company	<b>CRH</b>
Job Role	Windows System Engineer
Main projects	- IT Consultancy
Tasks & responsibilities	<ul style="list-style-type: none"> <li>- Daily IT maintenance / tickets</li> <li>- Setup server infrastructures</li> <li>- Migrate on-prem exchange to Office 365</li> </ul>
Tech & Tools	<ul style="list-style-type: none"> <li>- Windows Server</li> <li>- Exchange</li> <li>- Active Directory</li> <li>- O365</li> </ul>

Period	03/2018 – 06/2018
Company	<b>AXA Tech</b>
Job Role	Windows System Engineer
Main projects	- IT Consultancy
Tasks & responsibilities	<ul style="list-style-type: none"> <li>- Daily IT maintenance / tickets</li> <li>- Setup server infrastructures</li> <li>- Automatic software upgrade multiple servers</li> </ul>
Tech & Tools	<ul style="list-style-type: none"> <li>- Windows Server</li> <li>- VMWare</li> <li>- Active Directory</li> <li>- SCOM</li> </ul>

Period	11/2016 – 02/2018
Company	<b>Uptime Group (Smart-Time)</b>
Job Role	Lead System Engineer
Main projects	- IT Consultancy for Mid-market companies
Tasks & responsibilities	<ul style="list-style-type: none"> <li>- Daily IT maintenance and management</li> <li>- Setup server infrastructures</li> <li>- O365 configuration and migration</li> <li>- IT infrastructure monitoring</li> </ul>

Tech & Tools

- Windows Server
- VMWare
- Hyper-V
- Active Directory
- Exchange
- O365
- SCOM
- SCCM

Period

08/2015 – 09/2016

Company

**DCI IT Resources**

Job Role

System Engineer

Main projects

- IT Consultancy for Mid-market companies

Tasks & responsibilities

- Daily IT maintenance and management
- Setup server infrastructures
- O365 configuration and migration

Tech & Tools

- Windows Server
- VMWare
- Hyper-V
- Active Directory
- Exchange
- O365

Period

10/2014 – 07/2015

Company

**Brainstorm BVBA**

Job Role

PC Technician

Main projects	- Computer technician
Tasks & responsibilities	- Computer support - Computer repairs onsite and inhouse
Tech & Tools	- Hardware

Period	08/2014 – 10/2014
Company	<b>Aurelium</b>
Job Role	Support Engineer
Main projects	- Managed Services Service Desk
Tasks & responsibilities	- Remote Support - Ticketing follow up
Tech & Tools	- Windows Server - Active Directory - VMWare - Hyper-V - Exchange - ITIL

Period	10/2012 – 03/2013
Company	<b>Chocolatier Duc d'O</b>
Job Role	System Administrator
Main projects	- Setup new VMWare environment - Exchange migration

Tasks & responsibilities

- Install and configure VMWare
- Server Migration
- Configure Active Directory
- Configure routers
- Exchange Migration

Tech & Tools

- Windows Server
- Active Directory
- VMWare
- Exchange
- Networking routing and switching

Period

04/2011 – 05/2012

Company

**AZ Sint Blasius**

Job Role

System Administrator

Main projects

- Implement KWS Software package
- Manage virtual server environment
- Network replacement

Tasks & responsibilities

- Maintain VMWare environment
- Maintain Hyper-V environment
- Manage network infrastructure

Tech & Tools

- Windows Server
- Active Directory
- VMWare
- Hyper-V
- Exchange
- Networking routing and switching

Period

08/2007 – 01/2008

Company

**Computer Checkpoint**

Job Role

PC technician

Main projects

- Assemble computers
- Repair computers

Tasks & responsibilities

- Assemble and repair computer systems
- Assist in shop sales

Tech & Tools

- Workstations

Period	01/2006 – 01/2007
Company	<b>SDP</b>
Job Role	PC technician
Main projects	<ul style="list-style-type: none"><li>- Assemble computers</li><li>- Repair computers</li></ul>
Tasks & responsibilities	<ul style="list-style-type: none"><li>- Assemble and repair computer systems</li></ul>
Tech & Tools	<ul style="list-style-type: none"><li>- Workstations</li><li>- Servers</li></ul>